HUMAN RESOURCES (HR): HOW TO RUN EFFECTIVE EMPLOYEE FORUMS

Informing and consulting with your employees brings many benefits, especially in the areas of performance, motivation and engagement. This highly interactive workshop is for businesses that want to run effective and efficient Employee Forums.

Key learning themes:

- Expectations and behaviours within the employee forum
- Understanding confidentiality in the context of information and consultation
- Communication skills
- Influencing skills
- Building confidence and being assertive to ensure that it is true representation
- Ensuring personal agendas do not impact upon representation
- Encouraging full contribution from all members
- Guide to the company’s grievance and discipline policies
- Understanding a representative’s role in a grievance / discipline / Flexible working meeting
- Understanding how discipline / poor performance works with an insight into investigation
- Role of the representative in a grievance or disciplinary situation
- Q&A session

This can also be run as a half day session.

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COURSES

This course is also available in house.